



MAKING THE WORLD A LITTLE SMALLER

AMERICAN LANGUAGE SERVICES HAS BEEN SERVING THE EDUCATIONAL COMMUNITY SINCE 1985

ISO Certified – 9001 & 13485

ABOUT AMERICAN LANGUAGE SERVICES:

Founded in 1985, United States based American Language Services ® (AML-Global) evolved from an intimate language school into the leading interpreting and translating agency it is today. AML-Global provides a full range of international multi-language communication services and offers its unique services worldwide. Our language professionals are available 24 hours/ 7 days a week.

American Language Services is a worldwide leader in the translation and interpreting industry. By paying meticulous attention to details, AML-Global has earned an outstanding reputation for providing both written and verbal language services that are timely and cost effective. AML-Global translators, interpreters, transcriptionists and multimedia specialists are fluent in virtually every written and spoken language around the globe. Over many years, AML-Global has accumulated and developed some of the most impressive linguistic talent in the world. Our language experts are located in hundreds of countries across every continent, covering every time zone. These highly skilled professionals are recruited, screened and tested to ensure the quality of our work is at the highest level.

AML-Global understands the needs of companies that work in the international business arena. We have an experienced team who work with the latest in technology, including CAT tools, software, hardware, web-interfacing, and desktop publishing programs. They also work with our internal server and backup system, which is technically proficient, and offering the highest level of security to ensure the complete confidentiality and safety of all projects.

Since 1985, AML-Global has continually experienced rapid growth by ultimately satisfying our client needs. Our corporate philosophy centers on the dual bedrock principles of great service and excellent pricing. Our client retention and referral rates are among the best in the industry. Quality is in the forefront of everything AML-Global does.

AML-GLOBAL QUALITY STATEMENT:

American Language Services believes in providing real value to our clients. It is essential that all of our work is performed consistently and with the highest quality. Our expertly trained staff and extensive resources give us the ability to provide our clients with outstanding value through superior quality and service. The fundamental elements of our superior service are: timely responsiveness to client needs, returning communications to you in a rapid and detailed manner, providing quotes for projects that are clear and concise, answering questions in an honest and helpful manner as well as achieving our goal of 100% on-time delivery. Our essential core value is combining ultra competitive pricing with outstanding quality. We understand that each of our clients is important and our goal is complete satisfaction and long term partnerships.

World Headquarters:

1849 Sawtelle Boulevard, Suite #600 • Los Angeles, California 90025

Phone: 800.951.5020 or 310.829.0741 Fax: 866.773.8591 email: translation@alsglobal.net

www.alsglobal.net



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INTERPRETING

- Worldwide coverage
- Qualified and certified for *all languages*
- Emergency & last minute scheduling
- Specializing in depositions, arbitrations, hearings, trials, medicals, insurance statements and meetings
- 15 minute early courtesy arrival
- Simultaneous & consecutive interpreting
- Phone conferencing
- Native speakers from around the globe

TRANSLATION & TRANSCRIPTION

- Excellent rates with fast turnaround
- All deadlines met
- Specialized in educational documents: IEP's, announcements, curriculums, case studies, consent forms, psych evaluations, business documents & contracts.
- Immediate response for quotes
- Meticulous & precise
- Certified & notarized documents
- Transcriptions, all media, all languages
- Instant on-line ordering

QUALITY CONTROL

- Quality Control Process: All translations include a Three Step Process: Translation, Proofing, and Editing
- ISO Certified – 13485 & 9001

WE HAVE THE WORDS YOU NEED, BECAUSE WE SPEAK YOUR LANGUAGE



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AMERICAN LANGUAGE SERVICES LEGAL INTERPRETING RATES NATIONAL

LANGUAGE	HALF DAY 2 HOUR MINIMUM	ADDITIONAL HOURLY RATE
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CERTIFIED LANGUAGES

SPANISH (LEGAL)	\$240	\$120
SPANISH (QUALIFIED)	\$220	\$110
ARABIC (LEGAL)	\$320	\$160
ARABIC (QUALIFIED)	\$290	\$145
ARMENIAN (LEGAL)	\$320	\$160
ARMENIAN (QUALIFIED)	\$290	\$145
CANTONESE (LEGAL)	\$340	\$170
CANTONESE (QUALIFIED)	\$310	\$155
JAPANESE (LEGAL)	\$390	\$195
JAPANESE (QUALIFIED)	\$360	\$180
KOREAN (LEGAL)	\$320	\$160
KOREAN (QUALIFIED)	\$290	\$145
MANDARIN (LEGAL)	\$340	\$170
MANDARIN (QUALIFIED)	\$310	\$155
PORTUGUESE (LEGAL)	\$390	\$195
PORTUGUESE (QUALIFIED)	\$360	\$180
RUSSIAN (LEGAL)	\$320	\$160
RUSSIAN (QUALIFIED)	\$290	\$145
TAGALOG (LEGAL)	\$390	\$195
TAGALOG (QUALIFIED)	\$250	\$125
VIETNAMESE (LEGAL)	\$320	\$160
VIETNAMESE (QUALIFIED)	\$290	\$145

LANGUAGES BY REGION

MIDDLE EASTERN	\$300	\$150
MOST ASIAN	\$350	\$175
MOST EUROPEAN	\$370	\$185

SPECIALIZED LANGUAGES

HEBREW, GREEK, LATIN, CZECH, MALAY, INDONESIAN, MONGOLIAN, CROATIAN, SERBIAN, SLAVIC, SLOVENIAN, BURMESE, AFRICAN & OTHER LANGUAGES		
	\$390	\$195
AMERICAN SIGN LANGUAGE (LEGAL)	2 HOUR MINIMUM \$250	ADDITIONAL HOURLY \$125

Note: ASL Assignments over (2) hours require (2) interpreters.

- AML-Global offers certified interpreters for each state.
- Each state has their own individual set of certified languages.
- AML-Global rates are subject to change based on time of scheduling without prior notification. All other rates are subject to change
- Overtime fees may apply
- Phone Interpreting available upon request.
- Rates effective January 1, 2013
- Rates may vary for trials
- Please note: We have a 24-hour cancellation policy for most languages and (48) hour for American Sign Language (ASL)
- Regional pricing may vary



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TRANSLATION RATES

<i>LANGUAGE</i>	<i>PRICE PER WORD</i>
Arabic	\$.18-.22
Chinese	\$.18-.22
Danish	\$.21-.24
Dutch	\$.21-.24
French	\$.18-.21
German	\$.18-.21
Hebrew	\$.21-.25
Italian	\$.18-.21
Japanese	\$.19-.24
Korean	\$.19-.24
Norwegian	\$.21-.24
Portuguese	\$.16-.19
Russian	\$.18-.21
Spanish	\$.10-.14
Swedish	\$.21-.24
Vietnamese	\$.19-.24

Translation rates include: Translations, Proofing, and Editing

- Please note that this is a partial list. AML-Global can support any language combination
- Rates are subject to change. AML-Global rates are subject to change based on time of scheduling without prior notification.
- Project volume & deadline may affect pricing.
- Rates effective January 1, 2013
- All jobs are individually priced
- Standard delivery format is in Microsoft Word
- Technical elements may affect pricing.
- Pricing above reflects standard turnaround times.

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AMERICAN LANGUAGE SERVICES TRANSCRIPTION RATES

LANGUAGE	COST PER AUDIO HOUR	LANGUAGE	COST PER AUDIO HOUR
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(Partial List of over 150 Languages)

ENGLISH

	Per Min	Per Hr		Per Min	Per Hr
ENGLISH <> ENGLISH	\$2.25 - \$3.50	\$135 - \$210	BRITISH ENGLISH <> BRITISH ENGLISH	\$2.25 - \$3.50	\$135 - \$210

AMERICAS

	Per Min	Per Hr		Per Min	Per Hr
SPANISH <> ENGLISH	\$5 - \$6	\$300 - \$360	PORTUGUESE <> ENGLISH	\$6 - \$7	\$360 - \$420

EUROPEAN

	Per Min	Per Hr		Per Min	Per Hr
BULGARIAN <> ENGLISH	\$6.25 - \$7	\$375 - \$420	HUNGARIAN <> ENGLISH	\$6.25 - \$7	\$375 - \$420
CATALAN <> ENGLISH	\$6.25 - \$7	\$375 - \$420	ITALIAN <> ENGLISH	\$6 - \$6.50	\$360 - \$390
DUTCH <> ENGLISH	\$6.25 - \$7	\$375 - \$420	POLISH <> ENGLISH	\$6 - \$6.50	\$360 - \$390
FRENCH <> ENGLISH	\$6 - \$6.50	\$360 - \$390	ROMANIAN <> ENGLISH	\$6 - \$6.50	\$360 - \$390
GERMAN <> ENGLISH	\$6 - \$6.50	\$360 - \$390	RUSSIAN <> ENGLISH	\$6 - \$6.50	\$360 - \$390
GREEK <> ENGLISH	\$6.25 - \$7	\$375 - \$420	UKRAINIAN <> ENGLISH	\$6.25 - \$7	\$375 - \$420

MIDDLE EASTERN

	Per Min	Per Hr		Per Min	Per Hr
ARABIC <> ENGLISH	\$5.50 - \$6.25	\$330 - \$375	HEBREW <> ENGLISH	\$10 - 10.80	\$600 - \$648
FARSI <> ENGLISH	\$6.25 - \$7	\$375 - \$420			

ASIAN

	Per Min	Per Hr		Per Min	Per Hr
ARMENIAN <> ENGLISH	\$6 - \$6.50	\$360 - \$390	INDONESIAN <> ENGLISH	\$8.75 - 10	\$525 - \$600
CAMBODIAN <> ENGLISH	\$8.75 - 10	\$525 - \$600	JAPANESE <> ENGLISH	\$9 - 10.80	\$540 - \$648
CEBUANO <> ENGLISH	\$6 - \$6.50	\$360 - \$390	KOREAN <> ENGLISH	\$8.75 - 10	\$525 - \$600
CHINESE <> ENGLISH	\$6 - \$6.50	\$360 - \$390	KURDISH <> ENGLISH	\$8.75 - 10	\$525 - \$600
DARI <> ENGLISH	\$6 - \$6.50	\$360 - \$390	PASHTO <> ENGLISH	\$6 - \$6.50	\$360 - \$390
HINDI <> ENGLISH	\$6 - \$6.50	\$360 - \$390	PUNJABI <> ENGLISH	\$6 - \$6.50	\$355 - \$390
HMONG <> ENGLISH	\$8.75 - 10	\$525 - \$600	TAGALOG <> ENGLISH	\$6 - \$6.50	\$355 - \$390
TAIWANESE <> ENGLISH	\$8.75 - 10	\$525 - \$600	THAI <> ENGLISH	\$8.75 - 10	\$525 - \$600
TURKISH <> ENGLISH	\$6 - \$6.50	\$360 - \$390	URDU <> ENGLISH	\$6 - \$6.50	\$360 - \$390
VIETNAMESE <> ENGLISH	\$8.75 - 10	\$525 - \$600			

TURNAROUND TIMES

EXPEDITED TURNAROUND TIMES AVAILABLE

- Cost & turnaround time is determined by quality of audio, number of speakers, density of audio, time coding and audio format
- AML-Globalrates are subject to change based on time of scheduling without prior notification
- Projects requiring both source & target language transcripts will be individually quoted
- Rates effective January 1, 2013
- All jobs are individually priced
- Standard delivery format is in Microsoft Word
- Specialized projects will be quoted individually
- There is a 60 minute minimum per project

AMERICAN LANGUAGE SERVICES EDUCATION CLIENT LIST (PARTIAL LIST)

Universities/Colleges:

Arizona State University	University of Arizona
Brown University	University of California Los Angeles (UCLA)
Columbia University	University of California, Berkeley
DePaul University	University of California, Davis
DeVry University	University of California, Irvine
Florida State University	University of California, San Diego
Georgetown University	University of Florida
Georgia College	University of Georgia
Hampton University	University of Michigan
Harvard	University of Oklahoma
Harvey Mudd College	University of Rochester
Illinois State University	University of San Francisco
Long Beach City College CITD-CMTAC	University of Southern California (USC)
Louisiana State University	University of Tennessee
Loyola Marymount University	University of Washington
Massachusetts Institute of Technology (MIT)	Virginia Commonwealth University (VCU)
Ohio State University	Virginia Polytechnic Institute & State U
Oregon State University	Virginia Tech
Princeton University	Virginia Tech Transportation Institute
Stanford University	Western University of Health Sciences
Thomas Jefferson School of Law	Yale University

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